



HEATING & A/C EQUIPMENT

215-244-1400 | 800-523-7138
www.NationalComfortProducts.com

RMA Request Form

Ship all Returns to:
National Comfort Products
2900 Samuel Drive, Bensalem, PA 19020

Please Fill Out Completely and Submit to:
Returns@NationalComfortProducts.com
or Fax to: 215-639-1269

FACTORY USE ONLY

RMA#

- Return for Validation & Credit
- Field Scrap Credit Issued
- Return M# & S# Labels

| | | |
|-----------|--------|--------------|
| CUSTOMER# | ORDER# | INVOICE# |
| | | INVOICE DATE |

Replacement PO# _____

Please Check Box:

- Parts** **Equipment** **Labor Claim**

Wholesaler: _____

Wholesaler Contact Name: _____

Wholesaler Phone Number: _____

Wholesaler Fax Number: _____

Wholesale Email: _____

Contractor Performing Repair: _____

Address of End User: _____

Unit Model Number: _____

Unit Serial Number: _____

Component Model Number: _____ Serial Number: _____

Installation Date: _____ Fail Date: _____

| ITEMS | | | |
|-------|----------------|-------------|-------|
| QTY. | PART# / MODEL# | DESCRIPTION | PRICE |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

Reason For Return: _____

For Compressors please fill out backside Compressor Checklist.

****DO NOT RETURN ANY PARTS UNTIL THE RMA# HAS BEEN ISSUED AND THE RETURN FOR VALIDATION & CREDIT BOX HAS BEEN CHECKED.****

****PART OR TAG MUST BE RETURNED WITHIN 60 DAYS OF THE FAILURE DATE.**
PARTS RETURNED AFTER 60 DAYS WILL NOT BE ELIGIBLE FOR CREDIT AND WILL BE REFUSED.**

IMPORTANT!!! IN THE EVENT THAT THE RETURNED PART IS FOUND TO HAVE NO DEFECT/ISSUE, THE SENDER WILL BE NOTIFIED OF THE RMA CREDIT DENIAL AND THE PART WILL BE STORED AT OUR RMA FACILITY FOR 60 DAYS. IF SENDER DOES NOT CONTACT NCP TO ARRANGE PICKUP OF THE PART IN THE 60 DAY TIME PERIOD IT WILL BE DISPOSED OF AT THE DISCRETION OF NCP.



IMPORTANT!!!

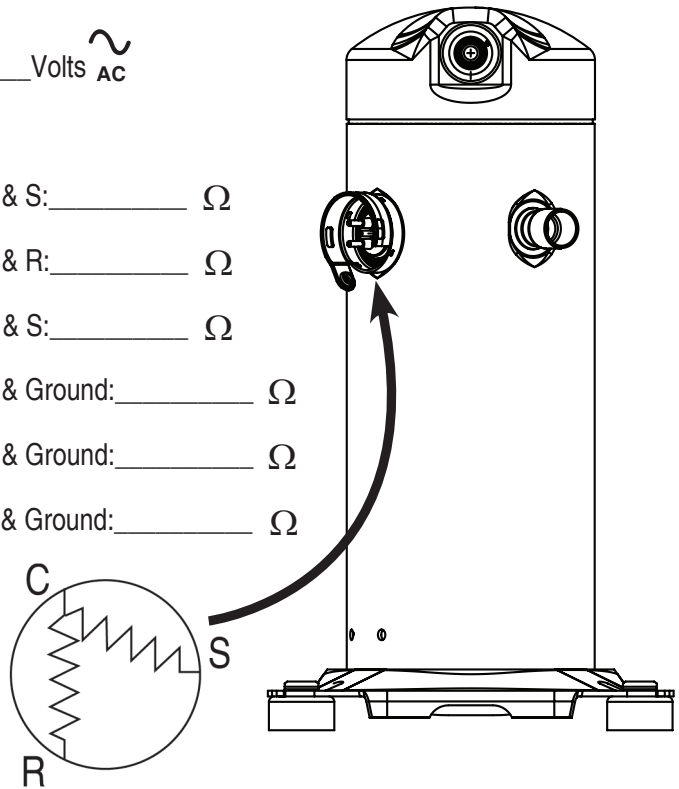
BEFORE REMOVING A WARRANTY COMPRESSOR,
PLEASE FILL OUT THE FOLLOWING
AND CALL (800) 523-7138.

**REMOVAL OF COMPRESSOR WITHOUT FACTORY VERIFICATION
CAN LEAD TO WARRANTY CREDIT BEING DENIED**

Model # _____

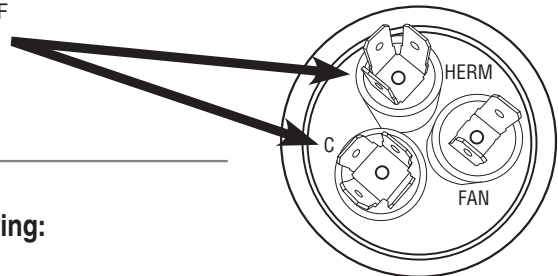
Serial # _____

1. Incoming Voltage to Compressor at Contactor is: _____ Volts \sim AC
2. Compressor Starting AMP Draw: _____ $\text{---}\frac{W}{R}\text{---}$
3. Compressor Winding OHM Reading between Terminals C & S: _____ Ω
4. Compressor Winding OHM Reading between Terminals C & R: _____ Ω
5. Compressor Winding OHM Reading between Terminals R & S: _____ Ω
6. Compressor Winding OHM Reading between Terminals C & Ground: _____ Ω
7. Compressor Winding OHM Reading between Terminals R & Ground: _____ Ω
8. Compressor Winding OHM Reading between Terminals S & Ground: _____ Ω



9. Run Capacitor Reading from HERM to COM: _____ $\frac{\pm}{\text{---}} \mu\text{F}$
10. Start Capacitor Reading if Used: _____ $\frac{\pm}{\text{---}} \mu\text{F}$

TOP VIEW OF CAPACITOR



11. If the Compressor is Operating Please Indicate the Following:

Suction Pressure: _____ psig Discharge Pressure: _____ psig

Super Heat: _____ F Subcooling: _____ F